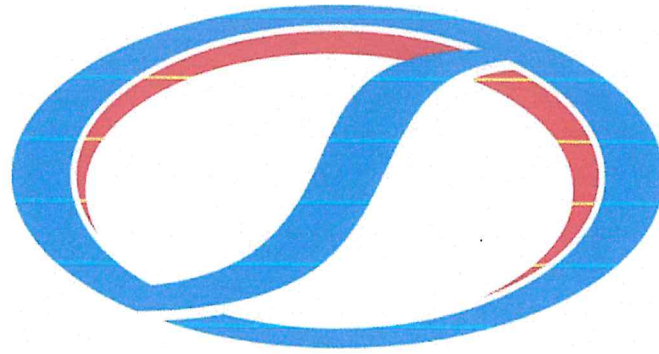




STANTECH MOTORS LIMITED

QUALITY ASSURANCE SYSTEM

1. Copy of the Quality Assurance Policy Provided
2. Principles under which the quality policy is based on;
 - i) Fit for purpose – that our services meet the intended purpose
 - ii) Getting it right the first time – ensuring that the services (repairs) are satisfactorily handled the first time without the need of repeat works or nonconformities arising from the work done
3. Quality assurance accreditation that our company holds;

The company is an ISO 9001:2015 Certified. This ensures that our Organizations Quality Management System has been appraised and meets the international quality standards
4. How the policy supports continuous improvement in our organization;

The policy entrenches identification of opportunities through three key processes, namely;

 - i) Performance Analysis and Evaluation
 - ii) Management Review of the performance and
 - iii) Correcting, Preventing or Reducing undesired effects

Through the above, the Organization is able to identify constraints to performance and that presents opportunities for continuous improvement, which in turn ensures suitability, innovation, adequacy and effectiveness of our Quality Management System.
5. How the policy extends to the products and services supplied;

Our Quality Assurance policy ensures the Control of externally provided processes, products and services

We recognise the importance of managing relationships with our external providers. Products from our external providers are intended for incorporation into our own products and services. Through the purchasing process, we have established criteria for the evaluation, selection, monitoring of performance, and

re-evaluation of external providers. Before engaging with any external provider, the purchasing team ensures that they have met our established criteria. Contracts and other documented information related to the evaluations, selection and monitoring of performance is maintained by the procurement team.

The Technical team develops product specifications which they communicate with the procurement department. The procurement department then informs the external providers of these specifications. Wherever practicable, the external providers are requested to provide a sample of the items they intend to supply before placing an order.

On arrival, the products are verified against specifications before acceptance by a multi-functional team.



Rosemary Mwambura

General Manager

Date: 5/03/2024